

# Hotel Profile



# WHO WE ARE

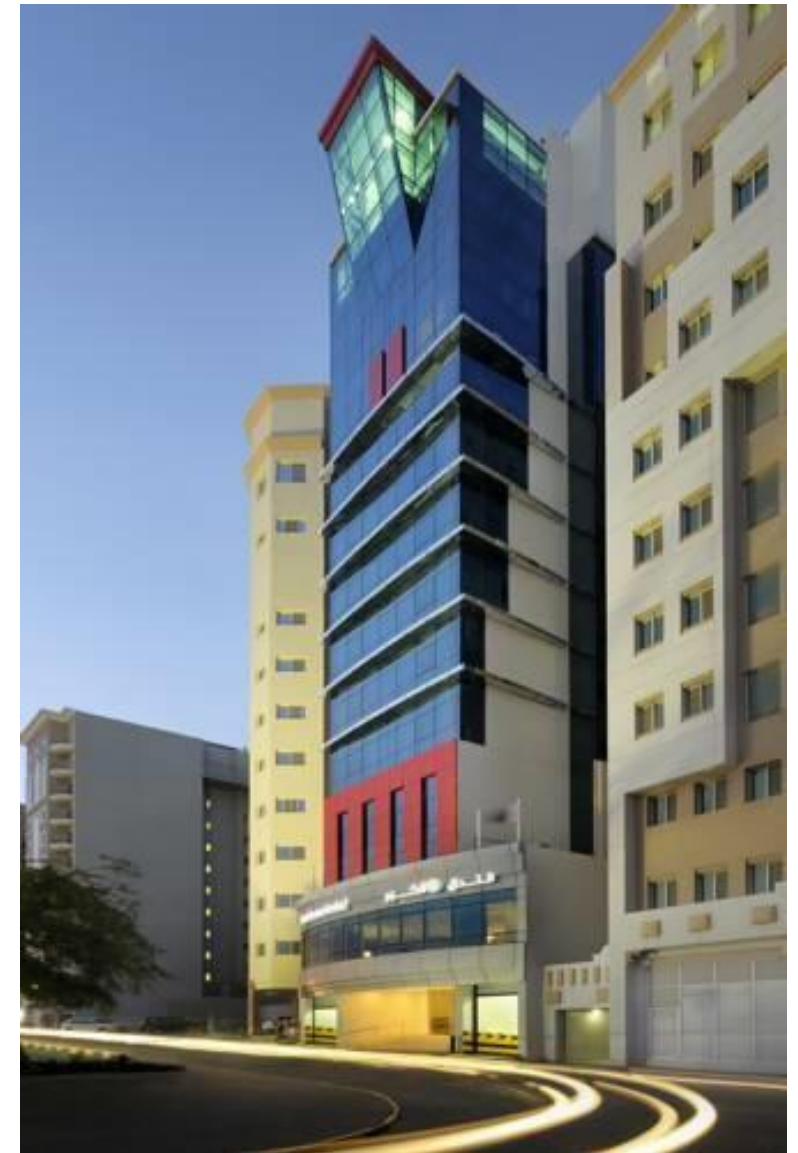
## Innovative, Inspired, Intelligent

- ⊕ Ramada means: A shaded resting place
- ⊕ Encore means: Repeat /Again
- ⊕ Ramada Encore Slogan: Simply better<sup>SM</sup>

The Ramada Encore Hotel is part of the Regency Group: an iconic entity within Qatar's hospitality, travel, and real-estate sectors, internationally renowned for its standards of excellence and commitment to customer-satisfaction.

Each of the Ramada's 111 guest rooms come equipped with modern equipment, complimentary WiFi access, and walk-in showers: for business travelers, they're an ideal place to unwind after or before a flight. Outside the hotel, meanwhile, resides the heart of Doha.

We ensure our guests stay with us is a memorable part of their business trip. The hotel comes equipped with a swimming pool, a fitness center, a restaurant, and facilities for business functions and meetings. For additional convenience, it also features free parking.



# LOCATION

- Ramada Encore Doha is a 4-star business hotel located in the historic heart of Doha. Situated 13 kilometers – or 15 minutes – from the Hamad International Airport, the Ramada Encore Hotel offers modern accommodation to a world of business travelers.

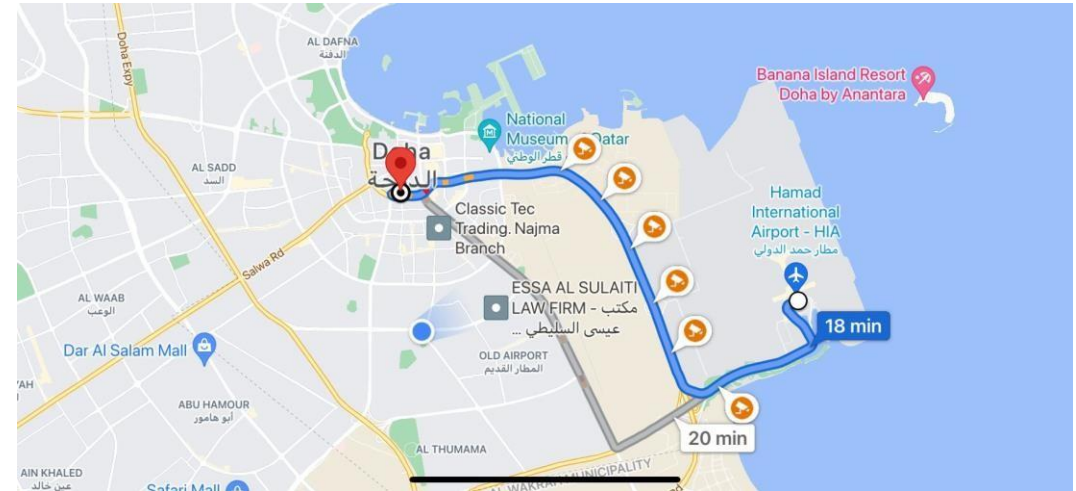
Address : Ahmed Bin Mohd. Bin Thani St. “A” Ring Road, Musheireb, Doha, Qatar (Between Jaidah Tower & Qatar General Insurance)

Telephone Number: +974 4444 3444

Fax Number : +974 4436 3363

P. O. Box Number: 200922

Email: [info@ramadaencoredoha.com](mailto:info@ramadaencoredoha.com)



# NEAR ATTRACTIONS

|   |        |
|---|--------|
| + Airport Arrival or Departure Terminal | 13 km  |
| + Grand Hamad Street (Bank Street)      | 0.5 km |
| + Heart of Doha Project                 | 0.5 km |
| + Souq Waqif                            | 1 km   |
| + Gold Souq                             | 1 km   |
| + Diwan Amiri                           | 5. km  |
| + Doha Corniche                         | 6. km  |
| + Museum of Islamic Art                 | 1.6 km |
| + Qatar National                        | 1.5 km |
| + Museum Al Wakra                       | 12 km  |
| + Beach                                 | 15 km  |
| + Doha Golf Club                        |        |
| + The Pearl Qatar                       | 16 km  |
| + Inland Sea                            | 40 km  |
| Singing Sand Dunes                      | 40 km  |

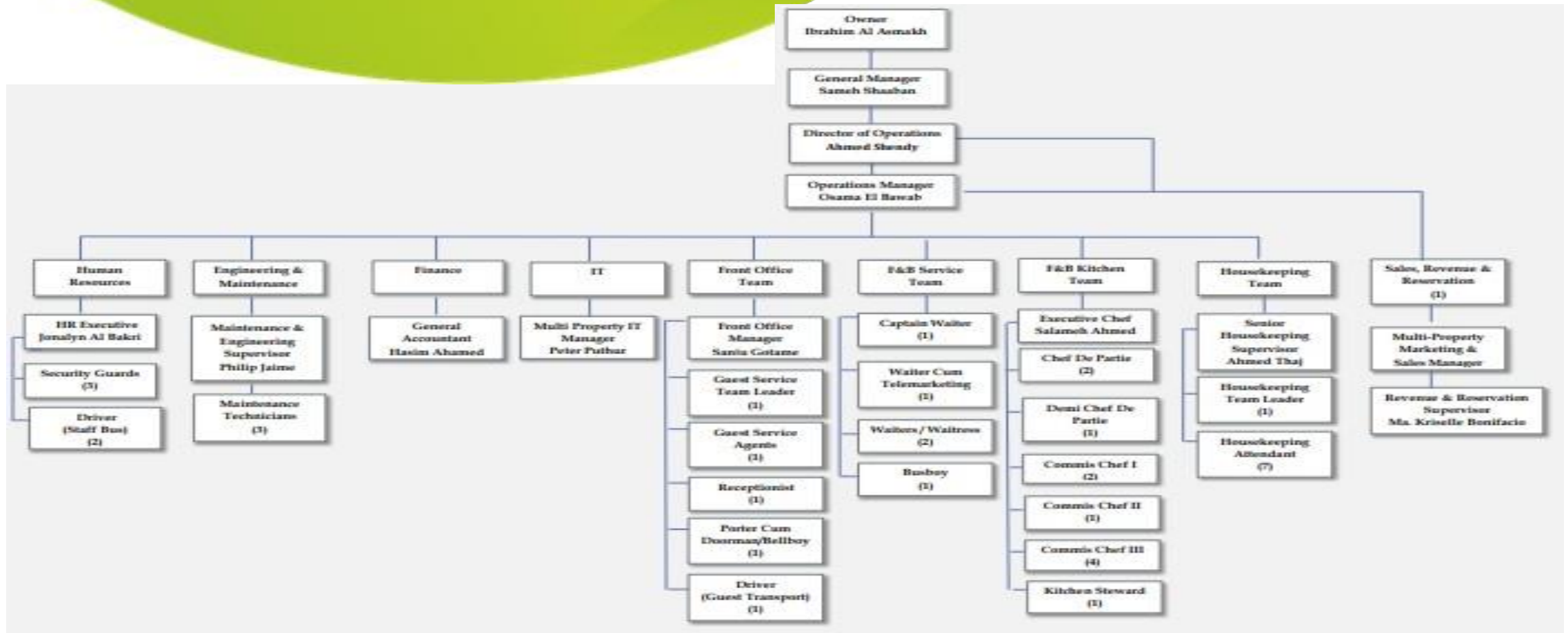
## SHOPPING MALLS

|                     |       |
|---------------------|-------|
| + City Centre       | 10 km |
| + Villaggio<br>mall | 12 km |

## SPORTS STADIUMS

|  |       |
|--|-------|
| + Tennis Stadium                                 | 5 km  |
| + Qatar Sports                                   | 7 km  |
| + Club Khalifa                                   | 11 km |
| + Stadium  | 16 km |
| + Al Gharafa<br>Stadium Al Rayyan<br>Sports Club | 24 km |

# ORGANIZATION CHART





# HOTEL STAR RATING



## Final Inspection Report

### Ramada Encore Hotel

Hotel Classification for the State of Qatar



## Final Inspection Report Hotel Classification for the State of Qatar

### I. FINAL INSPECTION DETAILS

On Wednesday 21st November 2012 Ramda Encore Hotel was officially re-inspected by Qatar Tourism Authority.

The final inspection was conducted from 11:50 am until 12:20 pm by Khalil Al-Hawasi 'Tourist Development Researcher', Khalid Musleh 'Tourist Activities Researcher' & Ali Al Mohannadi 'Tourist Inspector' Khalil Al Hawasi (Tourist Activities Researcher).

Ramda Encore Hotel applied for a 4 star category. However, No major deficits and No minor deficits were found during the inspection. In conclusion, the lodging establishment complies with the minimum criteria for a 4 star hotel.

As a result the Ramda Encore Hotel will be awarded with:



BRONZE

### II. RULES AND REGULATIONS

- Classification certificate will be submitted within two weeks since the hotel received the final inspection report from QTA.
- Classification certificate is effective for a period of two years.
- Periodic inspection will be organized and arranged by QTA inspectors to the hotel during this period (TWO YEARS).
- The hotel establishment is punishable if any major or minor deficits were found during the periodic inspection.



## Final Inspection Report Hotel Classification for the State of Qatar

Khalil Al-Hawasi  
Tourist Development Researcher

Khalid Musleh  
Tourist Development Researcher

Ali Al Mohannadi  
Tourist Inspector

Mohammed AL-Ansari  
Head of Licensing & Classification Tourist Activities

Abdulla Al Bader  
Tourism Director

Issa Mohammed Al Mohannadi  
QTA Chairman

# ROOMS

Each of the Ramada's 107 guest rooms come equipped with modern equipment, complimentary WiFi access, and walk-in showers: for business travelers, they're an ideal place to unwind after or before a flight. Outside the hotel, meanwhile, resides the heart of Doha.

## Number of Rooms: 107 Rooms

Number of Floors: 10

Standard Rooms: 70 Rooms (28 Rooms Are Deluxe rooms)

Twin Rooms: 19 (8 Rooms are Deluxe Twin Rooms)

Business Rooms: 16 Rooms ( 4 Rooms are Premium Rooms)

Suite Rooms: 2 Suite Rooms

### Smoking Rooms

Standard Queen: 7

Business Room: 2

Standard Twin Rooms: 2

Deluxe room: 28

Deluxe Twin: 8

Premium Room: 4

### Non Smoking Rooms

Standard Queen: 35

Standard Twin: 09

Business Room: 10

### Bedding Size

Queen: 140cm x 200cm

Twin: 100cm x 200cm



# FACILITIES

The Hub is the perfect place for gourmet lovers, offering a wide selection of freshly prepared and healthy food with style.

Located at Level M (Mezzanine Floor)

Capacity : 80-seats

Opening Hours for Buffet

- ⊕ Breakfast : 6:30am-11:00am
- ⊕ Lunch : 12:30pm-3:30pm
- ⊕ Dinner : 6:00pm-11:30pm

The À la carte menu also available from 10:30am until 10:30pm last order. Hub restaurant closes at midnight.





# FACILITIES

## BUSINESS CENTRE

- + Opens 24-hours
- + Located opposite the Reception Desk at the Lobby

## RAMADA SHOP

- + Convenience store at our hotel that offers souvenir items, travel gear, snacks, beverages, stamps, newspapers, bath items and sun products, etc.
- + Located opposite the Reception Desk at the Lobby.
- + Opens 24-hours

## CONCEIRGE DESK

- + Transportation & Tours bookings.
- + Located at the Lobby



# FACILITIES

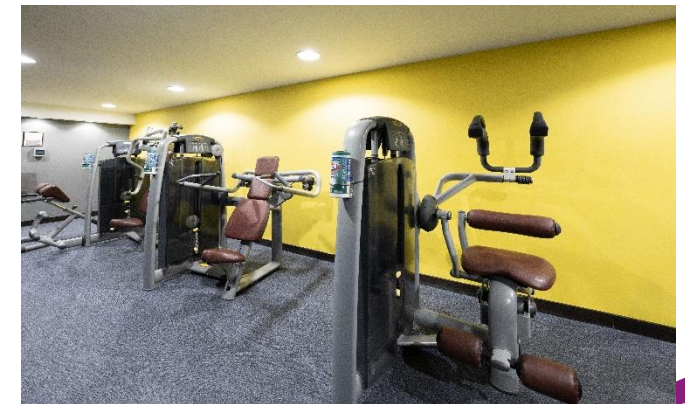
## MEETING ROOM

Meeting Room available on rent basis with AV equipment.

- ⊕ Number of Meeting Rooms : 1
- ⊕ Total Seating capacity : 8
- ⊕ Located at Level M (Mezzanine Floor)

## HEALTH CLUB

- ⊕ In-Door Temperature Control Pool
- ⊕ Gym
- ⊕ Sauna
- ⊕ Lockers
- ⊕ 8 am until 10 pm
- ⊕ Located on the 11th Floor



# IN ROOM AMENITIES

## COMPLIMENTARY HOSPITALITY TRAY

Contains Tea & Coffee making facilities are available in each Guest Room. Daily replenishment when room is being cleaned by Housekeeping

|                 |     |
|-----------------|-----|
| + Bottled Water | x 2 |
| + Normal Coffee | x 4 |
| + Tea Bags      | x 4 |
| + Decaf Coffee  | x 2 |
| + Creamer       | x 4 |
| + Sweetener     | x 2 |
| + Brown Sugar   | x 4 |
| + White Sugar   | x 4 |

## IN-ROOM AMENITIES

|                   |     |
|-------------------|-----|
| + Shampoo bottle  | x 2 |
| + Body lotion     | x 2 |
| + Soap            | x 2 |
| + Toilet Roll     | x 2 |
| + Paper Bag       | x 1 |
| + Weighing        | x 1 |
| + scale           | x 1 |
| + Bilingual Quran | x 1 |
| + Prayer Mat      | x 2 |
| + Bath Towel      | x 2 |
| + Hand Towel      | x 1 |
| + Bath Mat        | x 1 |
| + Bathrobe        | x 1 |

## ON-REQUEST AMENITIES

|  |
|--|
| + Feather Pillow   |
| + Bible  |
| + Shoe Polish  |
| + Slippers   |
| + Baby Cot   |
| + Dental kit   |
| + Shaving Kit  |
| + Vanity kit   |
| + Shower Cap   |
| + Sanitary bag   |
| + Nail file  |
| + Sewing kit   |
| + Iron and Iron Board                                      |
| + Distressed Traveler's Items (available at the Reception) |



# HOTEL RENOVATION

To be completed

## LOBY AREA





# HOTEL RENOVATION

To be completed

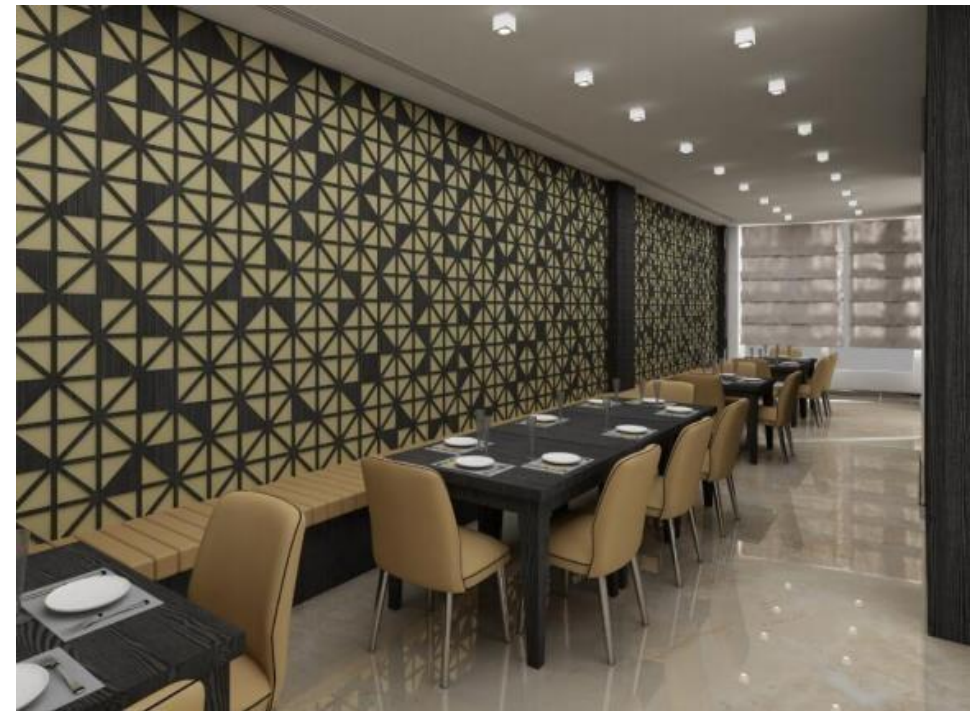
## ROOMS



# HOTEL RENOVATION

To be completed

## THE HUB



# HEALTH AND SAFETY

Ramada Encore Doha has one of the most advanced safety and security systems available, utilizing a fully computerized system which includes smoke detectors and an extensive sprinkler and evacuation system backed by trained professionals. Each department has certified Fire Warden and First Aider trained in evacuation, first aid and emergency.

## FIRE PREVENTION

- ⊕ The hotel complies with the requirements of local fire safety enforcement laws. Fire drills involving all team members are conducted every 6-months.
- ⊕ The fire alarm system includes automatic detection and audible alarms.
- ⊕ All team members are trained in fire evacuation procedures.
- ⊕ Mandatory checklist relating to fire alarm system, fire detection, emergency lighting and portable firefighting equipment completed and recorded.

## FIRST AID

- ⊕ The Hotel has qualified first aiders. We provide this facility for both team members and guests.

# HEALTH AND SAFETY

## FOOD SAFETY

- ⊕ Guidelines in line with local and national food hygiene regulations and receives inspection from local authority officials.

## WORKPLACE SAFETY

- ⊕ The Hotel arranges periodic internal inspections to ensure hazards are identified and removed or control measures implemented.

## EMERGENCY POWER

- ⊕ The Hotel has emergency backup designated lighting and power to key systems and equipment.

## WATER HYGIENE

- ⊕ Water hygiene assessments and regular sampling carried out every 6-month.

## CONTRACTORS

- ⊕ A procedure exists for visiting contractors. Must sign and receive a copy of an ID card that must be returned when leaving the premises.

## HUMAN RESOURCES /TEAM MEMBERS

- ⊕ Safety and security training within the hotel is carried out as part of the induction program that is given to all team members when they join the team.

Team members are encouraged to raise suggestions for improvements or safety concerns with their Head of Department



THANK  
YOU!

